

On a number of occasions, we are contacted by agents, wholesalers or contractors who require new or replacement parts in a hurry.

Most of these parts are low cost, small parts. Usually, because of one urgent reason or another, we are required to send these parts by courier or air mail. The cost of shipping this way is sometimes more than the cost of the part, and there may still be a 2 or 3 day wait.

We would like to see our agents, wholesalers and larger contractors stock a limited number of parts, in order to try and avoid both the costs and the delays.

Following, is a recommended list of those parts found to be the **most needed** in these circumstances.

- 1x type 318 sensor
- 1x type 321 sensor
- 1x type 317 sensor
- 1x type 313 sensor
- 1x type 307 sensor

Also **nice to have** on hand:

- 1x type 232 boiler reset control (this control will replace any tekmar boiler reset control in an emergency).
- 1x type 324 slab sensor (for when they call you on the day the cement is being poured).

Having our agents, wholesalers and larger contractors stock these parts will go a long way towards maintaining our good image and reputation as a manufacturer of well serviced, quality products.

In addition to needing the above parts, we have found that the 2.43 k Ω resistors we put into the control sockets, have been known to go astray. We will send some of them to our agents and wholesalers, free of charge.

Roy Collver
Service Manager